



Timika Shafeek-Horton
Deputy General Counsel

Duke Energy Progress, Inc.
550 South Tryon Street
Charlotte, NC 28202

Mailing Address:
DEC45A / P.O. Box 1321
Charlotte, NC 28201

o: 704.382.6373
f: 980.373.8534

timika.shafeek-horton@duke-energy.com

April 8, 2014

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Chief Clerk/Administrator
The Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

RE: South Carolina Disconnection Report of Service Terminations
Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, Duke Energy Progress hereby provides its South Carolina Disconnection Report of Service Terminations for the period January 2014 through March 2014.

The attached information contains the total number of customers whose services have been terminated, the daily number of customers' services that have been involuntarily terminated and the reasons (i.e., nonpayment of bill or deferred payment agreement and fraud or tampering), and the average duration of service interruptions.

If you have any questions, please let me know.

Sincerely,

A handwritten signature in blue ink, reading "Timika Shafeek-Horton".

Timika Shafeek-Horton
Deputy General Counsel

Attachment

cc: Nanette Edwards
Jeffrey M. Nelson
John Flitter

Duke Energy Progress

Quarterly Report on South Carolina Involuntary Disconnects (First Quarter 2014)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
January 2014	1501
February 2014	1784
March 2014	1729

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

January 2014			February 2014			March 2014		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1			1			1		2
2			2			2		
3			3	90	1	3	80	2
4			4	82	2	4	86	3
5			5	150	2	5	100	1
6	1		6	156		6	106	1
7	2	1	7	105	1	7	58	1
8		3	8			8		
9	168	3	9			9		
10	126	1	10	106	1	10	77	
11			11	62	4	11	130	3
12			12			12	66	
13	95	6	13			13	73	2
14	86	2	14		2	14	81	1
15	111	1	15			15		1
16	112		16			16		
17	83		17		2	17	58	3
18			18	125	1	18	96	4
19			19	162	2	19	134	
20	2	3	20	178	1	20	91	1
21	140	1	21	75	4	21	61	2
22	116	2	22			22		1
23	108	4	23			23		
24		3	24	105	2	24	82	3
25		1	25	56	3	25	82	1
26		2	26	118	1	26	109	3
27	115	3	27	140	2	27	55	
28	7	2	28	42	1	28	7	
29			29			29		1
30	2	4	30			30		1
31	184	1	31			31	59	1

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by Duke Energy Progress (DEP) to be dangerous to life or property. Totals were as follows:

Reason	January	February	March
Non payment	1458	1752	1691
Hazard	43	32	38

- 4) Average duration of involuntary terminations:

0.67 days (based on instances in which DEP can confirm that the reconnect is in the same name and same premise as the disconnect)

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

Original document entitled "PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of the company's Final Notice and Notice of Proposed Termination were filed with the Fourth Quarter 2004 report. No changes have been made to these procedures. They continue to be applicable.